

## E-COMMERCE POLICY

By placing an order through our website you accept these terms and conditions.

### a) Currency and General Disclaimer

All prices on our website are in New Zealand dollars and include GST. Orders will only be accepted if payment is made in New Zealand dollars.

To the extent permitted by law, and subject to the Consumer Guarantees Act 1993 and Contract and Commercial Law Act 2017, we disclaim all warranties, express or implied, including merchantability and fitness for a particular purpose. While all care and skill are taken to ensure the accuracy of information on the website, we do not warrant that descriptions of goods on the website are free from error.

### b) Delivery Policy

Goods will be posted or couriered and you can expect delivery within 10 working days. The Waikato Breast Cancer Research Trust uses third parties to deliver goods, and accordingly accepts no responsibility for late delivery or other problems with delivery.

**Delivery will only be made to addresses within New Zealand.**

### c) Refund Policy

We do not provide a refund if you have changed your mind about a particular purchase, so we ask that you please choose carefully.

If you are not satisfied with your purchase please call us on 07 8398726 Ext 97959 within two weeks of delivery.

If goods are proven faulty we will meet our obligations under the Consumer Guarantees Act 1993 to either:

1. Repair the faulty goods; or
2. Provide a replacement free of charge; or
3. Provide a refund of the purchase price.

Any damaged items should be reported by phoning us on 07 8398726 Ext 97959 within 48 hours of receiving your order.

We will immediately replace any items that are damaged during delivery and notified to us within 48 hours of receiving your order. Replacement items are subject to availability. If we do not have that particular item stocked we will keep you informed as to when delivery will be made. If we are unable to provide a replacement of the item or items for whatever reason, we will offer you a substitute item (if available) or a refund of the purchase price.

Please ensure damaged items are returned to the Waikato Breast Cancer Trust in their original and unused condition, with their original packaging within two weeks of receipt of delivery. Our address for delivery is;

Waikato Breast Cancer Research Trust  
c/- Breast Cancer Research Office  
Hockin Building  
Waikato Hospital  
Pembroke Street  
Private Bag 3200  
HAMILTON 3240

If we are required to provide you with a refund, we will refund you by internet banking. Refunds will only be made to a New Zealand bank account within two weeks.

For information on privacy and website security please refer to our Privacy Policy on our [Contact page](#).



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waikatobreastcancerresearchtrust 

[www.brightasabutton.co.nz](http://www.brightasabutton.co.nz)